

The QIO 9th Scope of Work

February 19, 2008

Our Goals are to help providers
prevent illness,
decrease harm to patients, and
reduce waste in healthcare

Linking Interventions to Outcomes

1. Outstanding Measurement System
2. Standardized set of Interventions, built on 8th scope of work base
3. QIOs need to link interventions to outcomes
4. Continuous Monitoring
 - Central Office
 - Regional Office

Attribution

- CMS chooses participants with specified criteria
- Use of standardized interventions, disseminated with help of support contractors
- Use of “matched control groups”, when possible
- Careful management of partnerships

Summary of Contract Differences with 8th Scope of Work

- Individualized Contracts, and Proposal review
- Focus assistance where needed most
- Introduce competition to the extent allowed under current law, even for “core work”
- “Subnational” contracting
- Close Contract Monitoring and Management of poor performance

9th Scope of Work: CONTENT

4 Themes

1. Beneficiary Protection
2. Patient Safety
3. Prevention
4. Care Transitions
(Patient Pathways)

9th Scope of Work Component Level (10)

I. Beneficiary Protection (1)

II. Patient Safety (5)

- 1) Pressure Ulcers
- 2) Physical Restraints
- 3) SCIP (Surgical Care Improvement Project)
- 4) MRSA (methicillin resistant S. Aureus)
- 5) Drug Safety

III. Prevention (3)

- 1) "Core"
- 2) "Focused Disparities"
- 3) CKD (chronic kidney disease)

IV. Care Transitions (1)

What work is NEW to the 9th?

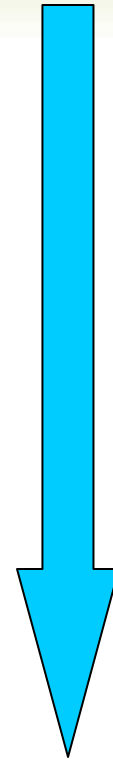
- **BENEFICIARY PROTECTION**
 - Increasing linkage of case review to quality of care
 - Increasing awareness of complaint process among beneficiaries
 - Emphasis on improved efficiency
 - Increased linkage to Enforcement

What work is NEW to the 9th?

- **PATIENT SAFETY**
 - Pressure Ulcer (new: hospital)
 - **Focused MRSA work**
- **PREVENTION:**
 - Colorectal Cancer Screening
 - Chronic Kidney Disease
- **CARE Transitions (entire theme)**

Matching the Scope to the Resources Available

- National Implementation
- “Subnational” Implementation
 - CKD, Focused Disparities
 - Care Transitions Theme
- Special Projects



Core Themes

1. Beneficiary Protection
2. Patient Safety
3. Prevention
 - a. Core
 - b. Disparities
 - c. CKD
4. Care Transitions

Cross-Cutting Functions

1. Reducing Health Care Disparities
2. Promoting use of Health Information Technology
3. Instilling the values of "Value-Driven Health Care"
4. Program Communications

What's in it for Beneficiaries?

- 245,000 more patients screened for CKD
- 39,616 fewer Pressure Ulcers in nursing homes
- 3,687 fewer Pressure Ulcers in hospitals
- 23,610 fewer Physical Restraints in nursing homes
- 7,875 fewer antibiotic-resistant infections
- 14,252 lives saved from postoperative complications in hospitals

QIO Program's 9th SOW Timeline

- RFP Public Release 01/22/2008
- Questions Due 02/05/2008
(Competitive)
- CMS Issue Answers to Questions 02/19/2008
- Proposals Due 03/11/2008
- Contract award NLT 07/29/2008
- Contract start date 08/01/2008
- Post Award Conference 08/2008
(Quality Net Conference)